

Dear Residents, Family and Staff,

As we approach the joyous holiday season, we find ourselves reflecting on the challenging year we have all experienced.

We hope this message finds you and your loved ones in good health and high spirits. We are delighted to share with you the positive news that Goderich Place has successfully navigated through the recent COVID-19 outbreak and we are now officially out of the challenging situation. Thanks to the collective efforts, resilience, and cooperation of our dedicated staff, residents and their families, we have been able to manage and overcome this difficult period. Your commitment to the safety protocols, understanding, and support have been instrumental in creating a protective environment within our community.

The dedication of our healthcare professionals and support staff has been nothing short of exceptional, and we extend our heartfelt gratitude to each and every one of them.

With the holiday season upon us, we want to take this opportunity to wish you all a Merry Christmas and a Happy New Year. May this festive season bring joy, warmth, and togetherness to each and every household within our Goderich Place family. Despite the challenges we have faced, let us come together to celebrate the spirit of hope, resilience, and the bonds that unite us.

In the coming year we look forward to brighter days and continued good health for all. As always our commitment to providing a safe, caring and enriching environment for our residents remains top priority.

Please follow our Facebook page and read our webpage for announcements regarding upcoming festive events and activities designed to bring smiles and laughter to our community.

We remind you that if residents are going out for the holidays, please remember to sign out and let nursing know you won't be here for meals and if you need medications to take with you.

Family members are welcome to stay with residents overnight or for meals in their rooms however we cannot accommodate family members dining in the dining room at this time. Contact Mel ext221 if you wish to rent the activity room for a family function, space is limited.

I would like to remind everyone that if homecare does not show up, Goderich Place staff have not been scheduled this care. This is an issue for us as it puts an extra burden on our staff. Going forward we ask that you put in a direct complaint to St. Elizabeth supervisor. We will do all we can to provide this extra care however we can not keep picking up the extra care at no cost.

We appreciate your ongoing support and cooperation as we work together to ensure the well-being of everyone within the Goderich Place family.

Once again from the bottom of our hearts, Merry Christmas and Happy New Year filled with joy, good health, and prosperity.

Warm Regards,

Goderich Place Management