



DEAR RESIDENTS AND THEIR FAMILIES, STAFF AND FRIENDS

As we begin the month of June, we're feeling optimistic. Our community remains healthy and strong and together we've proven that not all senior living communities are one and the same. Congratulations to each and every one of you for your support in making this happen.

While it's encouraging to see positive signs that life may soon come into balance, we also need to acknowledge that we've got a long way to go. Our population remains one of the most vulnerable and as the province begins to reopen, we will face the same dangers all over again. To be successful we are taking guidance from both the government and local public health experts and will look to balance easing isolation measures with protecting our community.

It is on this note that we'd like to share our approach for easing outbreak measures at Goderich Place. As noted in previous communications, our approach will be slow and intentional. We will closely monitor how the community responds to the easing of each of the measures and be ready to pivot quickly if required.

Our approach will take place in phases over a 3-month period, with the first phase beginning within the month. We will start by offering lunch in our dining room for up to thirty people, Monday through Saturday, with the goal of extending to 7 days a week. Residents will be spread out to ensure proper physical distancing with no more than 2 people at tables for 6, no more than 4 people at tables for 8, and couples at tables of 2. We will duct tape each space to limit confusion. If lunch is successful, in the weeks to come we will extend the same model for dinner. Of course, each resident has their own set of unique needs and so we will accommodate each resident accordingly.

In this first phase we will welcome our volunteers back to support outdoor activities and will be reaching out to see if and when our volunteers are ready to jump back in. All established activities will continue but will be limited to smaller groups of 5 people within the hallways, common space and outdoor space.

Over the course of the next three months, if the above measures prove successful, we will look to resume all meals in the dining room in much the same manner as before isolation, along with entertainment and a slight increase in the number of people at each table. We will have seating charts easily visible to ensure residents practice the proper physical distancing and offer more time between meals to give the first sitting time to leave before the second one arrives. The final phase will also include group activities for up to 25 people.

As we adapt to a new way of living, rooted in physical distancing, we will slowly recreate an environment that is not only comfortable but one that serves residents long-term emotional, social, and physical well-being, as it was before the pandemic began.

Finally, many of you have asked when testing will take place for our community. Our public health experts directed us to continue testing staff members and residents who display symptoms related to COVID-19, as well as new residents and staff before they arrive at Goderich Place. Any resident who is required to leave the property will also be swabbed.

Thank you for your continued support as we implement and respond to constantly moving directives, and as always please reach out with any questions or feedback.

Sincerely,

Jason Mercier, Director of Operation, Retirement Life Communities Group of Companies and
Brittany Hamilton, General Manager, Goderich Place Retirement Residence