



Dear Residents, Family Members and POA's

We are writing you to provide an update on our protocols on Covid 19, at this point in time we are escalating our efforts to ensure that your health and safety is secured to the best of our ability. In an effort to ensure that our residents within our communities do not become sick we ask you to be diligent, about continue washing and sanitizing your hands.

We ask that if a family member has travelled outside of the province or country that they contact a member of the management team before entering our building. As well, if you are planning on travelling internationally please notify our management team.

This will ensure that we are doing our best to prevent the spread of any colds flues and viruses. In addition to this family, friends, external health care providers, and suppliers to Goderich Place entering and exiting the building will be screened, and must wash and sanitize their hands before entering the building. Additionally, **Goderich Place is limited our number of visitors at any given time to 6 people**. Because of the greatly reduced number of visitors, we are limiting visits to 1 hour. You may call ahead to book a visiting time slot at 519-524-4243 ext. 221 (ext. 227 on weekends), otherwise visitors will be granted access on a first come first serve basis. Visiting hours will be limited from 6am-8pm, and the front doors will be locked after this time. In addition, **Goderich Place will be locking all external doors to the building, with the exception of our front door** which is the only door to be used by visitors and staff so that we can ensure everyone entering and exiting the building is screened. We will have a staff member designated to sit at the front door screening/signing in visitors/staff, etc. from the hours of 6am-8pm.

In addition to these measures we are asking all of our suppliers and vendors to limit their access to our building by signing in and out with reception or by calling ahead and alerting us to their delivery time to allow us to be at the door to accept their delivery.

Thank You
The Management Team

