



March 14, 2022,

Dear residents and families,

We are writing with some difficult news. A few staff and several residents have tested positive with covid. These results have been caught thru surveillance testing. We are taking immediate steps to reduce the chance of transmission and keep our residents and staff safe and healthy. We are working closely with Public Health and are following their recommendations. All residents are on enhanced precautions in rooms. This includes tray service meals in their rooms. Our staff will continue to provide all necessary care and support to our residents while they are in isolation, using full infection control precautions. We will be testing all residents in rooms on March 16<sup>th</sup>. Public Health assure me that the PCR Testing times have improved and this will speed up the time that residents will have to be on enhanced precautions. Public Health have asked that only one essential, fully vaccinated care provider visit at this time. Please contact Jenni to get on this list. We continue to take the following precautions:

- Increased cleaning, especially high-touch surfaces such as handrails
- Close twice-daily monitoring of all residents for symptoms
- We are actively screening all staff for symptoms before they start their shifts
- All our staff have been reminded to monitor themselves for illness and to not come to work when they are sick.

We are also following Ministry of Health's recommendations on these additional measures:

- No visitors to the facility in order to further protect our vulnerable residents
- We have cancelled group activities for all residents and have increased on floor activates.

We want to remind everyone that washing your hands often and covering coughs and sneezes is the best way to stop the spread of COVID-19. We wish our residents, and their families, all the best during this difficult period.

Sincerely,

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