Dear Staff, Residents and Families,

We hope this message finds you all in good health and high spirits. I am sure you are all happy to see the snow melting, as are we.

As we navigate the ongoing challenges posed by the COVID-19 pandemic, the well-being of our residents remains our top priority.

In light of the latest recommendations issued on November 2, 2023, by health authorities, we are implementing a mandatory masking policy within our retirement home.

Effective immediately, we will require all residents, staff, and visitors to wear masks inside the common areas and when interacting with one another. This decision aligns with the updated guidelines to ensure the safety and

Protection of our community members. Please find below some key points regarding the new policy.

- 1. **Scope**: Masks should be worn in all indoor common areas, including but not limited to dining areas, hallways, communal spaces, and any locations where people congregate. Masks are not required in private living spaces, provided you are alone or with household members.
- 2. Masks: While disposable masks will be available at designated locations for those In need, we strongly encourage you to dispose of them after use and clean ones after each use. Please ensure your mask covers your nose and mouth securely.
- 3. **Visitors:** All visitors, including family and friends, must adhere to the mandatory asking policy while on the premises. Please inform your loved ones of this requirement before their visit.
- 4. Exceptions: We understand that some residents may have medical conditions that prevent them from wearing a mask. In such cases, please consult the management team to discuss reasonable accommodations or alternative safety measures.
- 5. **Enforcement:** Our staff will kindly remind individuals that we highly recommend masking now.
- 6. Vaccination: We strongly encourage residents and staff to receive COVID-19 vaccinations, which remain a fundamental defence against the virus. I remind residents the COVID-19 vaccination clinic will be held here on Nov. 22 2023

We understand these changes may pose challenges, but your health and safety remain our top priority. We appreciate your cooperation and understanding as we implement these guidelines to protect the retirement home community.

We will update you on any further developments and modifications to our policies as the situation evolves. If you have any questions or require assistance, please do not hesitate to contact our staff or management team.

Kind Regards,

Goderich Place Management Team